



**ADDENDUM TO EXPRESSION OF INTEREST FLOATED ON JANUARY 31 , 2017**

February 10, 2017

To,

**All General & Health Insurance Companies**

This has reference to the Expression of Interest (EOI) for Group Medical Insurance Scheme floated by the Bank and posted on its website on January 31 , 2017.

**Please refer to Point Form 3 which may be read as follows :**

**FORM 3**

**GRIEVANCE REDRESSAL**

Please provide a data pertaining to grievance redressal in the format given below for last 3 FY's

<b>FY</b>	<b>Opening Balance of Grievances c/f</b>	<b>Grievances reported during the Year</b>	<b>No. of grievances resolved during the year</b>	<b>No. of grievances pending at the end of the year</b>
2013 – 14				
2014 – 15				
2015 – 16				

**General Manager  
PBGB, HO, Howrah**