



**PASCHIM BANGA GRAMIN BANK**

**HEAD OFFICE: Natabar Paul Road, Chatterjee Para More, Tikiapara, Howrah- 711 101**

**Phone No.: 2667-0052/6078/9327/9961, Fax No: 2667-0051/9589**

**Amendment and/or Supplementary information to the REQUEST FOR PROPOSAL Reference Number: HO/ATM/ 0155 /2013-14 dated 15-04-2013 FOR SELECTION OF SERVICE PROVIDER FOR UNDERTAKING THE WORK OF RECONCILIATION OF ATM/DEBIT CARD TRANSACTIONS IN PASCHIM BANGA GRAMIN BANK AND BIHAR GRAMIN BANK.**

**Date : 20-04-2013**

*This document is meant for the exclusive purpose of bidding as per the specifications, terms and conditions and scope indicated and shall not be transferred, reproduced or otherwise used for purposes other than for which it is specifically issued*

Item, Clause No and Page No.	Existing Provision	Amendment and /or supplementary information
<b>Introduction</b> <b>Clause 1</b> <b>Page 4</b>	The Bank is looking for a solution for Reconciliation of ATM transactions.	The Bank is looking for a solution for Reconciliation of ATM transactions for itself and also for Bihar Gramin Bank(Sponsored by UCO Bank) having presence in nine districts in the state of Bihar having 251 branches.
<b>Bid Security</b> <b>Clause 6(f)</b> <b>Page 8</b>	<b>Discharge of Bid Security/EMD of Successful Bidder:</b> The successful Bidder's Bid Security amount will be discharged upon the Bidder signing the contract and furnishing of the performance security and other guarantee(s)/security in the form and manner to the satisfaction of PASCHIM BANGA GRAMIN BANK, within the stipulated time.	<b>Discharge of Bid Security/EMD of Successful Bidder:</b> The successful Bidder's Bid Security amount will be discharged upon the Bidder signing the contract with the respective RRBs viz. PASCHIM BANGA GRAMIN BANK and BIHAR GRAMIN BANK and furnishing of the performance security and other guarantee(s)/security in the form and manner to the satisfaction of PASCHIM BANGA GRAMIN BANK and BIHAR GRAMIN BANK, within the stipulated time.
<b>Bid Security</b> <b>Clause 6(g)(c)</b> <b>Page 9</b>	If the successful Bidder fails to sign the contract or furnish performance security and other guarantee(s)/security in the form and manner to the satisfaction of PASCHIM BANGA GRAMIN BANK, as mentioned in the Bid Documents.	If the successful Bidder fails to sign the contract or furnish performance security and other guarantee(s)/security in the form and manner to the satisfaction of PASCHIM BANGA GRAMIN BANK and BIHAR GRAMIN BANK, as mentioned in the Bid Documents.
<b>Sealing and marking of Bids</b> <b>Clause (9)(a)</b> <b>Page 10</b>	<b>a) Enclosing of Bid</b> The Technical Bid shall be placed in separate sealed envelope clearly marking <b>"Implementation of Reconciliation of ATM Transactions for PASCHIM BANGA GRAMIN BANK - Technical Bid.</b> The Commercial Bid shall be placed in separate sealed envelope clearly marking <b>"Implementation of Reconciliation of ATM Transactions for PASCHIM BANGA GRAMIN BANK –Commercial Bid (Prices only) – Do not open with Technical Bid".</b> Both the envelopes carrying Technical Bid (envelope A) and Commercial Bid (envelope B) should then be put in a single sealed outer cover. The cover should read <b>"Implementation of Reconciliation of ATM Transactions for PASCHIM BANGA GRAMIN BANK".</b> Bid envelope shall also indicate the name and address of the bidder to enable the bid to be returned	<b>a) Enclosing of Bid</b> The Technical Bid shall be placed in separate sealed envelope clearly marking <b>"Implementation of Reconciliation of ATM Transactions for PASCHIM BANGA GRAMIN BANK and BIHAR GRAMIN BANK - Technical Bid.</b> The Commercial Bid shall be placed in separate sealed envelope clearly marking <b>"Implementation of Reconciliation of ATM Transactions for PASCHIM BANGA GRAMIN BANK and BIHAR GRAMIN BANK – Commercial Bid (Prices only) – Do not open with Technical Bid".</b> Both the envelopes carrying Technical Bid (envelope A) and Commercial Bid (envelope B) should then be put in a single sealed outer cover. The cover should read <b>"Implementation of Reconciliation of ATM Transactions for PASCHIM BANGA GRAMIN BANK and BIHAR GRAMIN BANK".</b> Bid envelope shall also indicate the name and address of the bidder to enable the bid to be returned unopened in case it is declared "late". No indications pertaining to price or financial or commercial terms shall

	unopened in case it is declared "late". No indications pertaining to price or financial or commercial terms shall be made on the envelopes.	be made on the envelopes.
<b>Notification of acceptance of bid</b> <b>Clause 20 (B) (c)</b> <b>Page 17</b>	<b>c) Discharge of Bid Security (EMD)</b> Upon the successful Bidder signing the Contract/Agreement, PASCHIM BANGA GRAMIN BANK shall promptly request the Bidder to provide performance guarantee. EMD of successful Bidder shall be discharged on the Successful Bidder signing the Contract/Agreement and upon furnishing the Performance Security. The Bid Security to unsuccessful bidders shall be discharged after the bid validity period.	<b>c) Discharge of Bid Security (EMD)</b> Upon the successful Bidder signing the Contract/Agreement, PASCHIM BANGA GRAMIN BANK and BIHAR GRAMIN BANK shall promptly request the Bidder to provide performance guarantee. EMD of successful Bidder shall be discharged on the Successful Bidder signing the Contract/Agreement and upon furnishing the Performance Security with respective RRBs. The Bid Security to unsuccessful bidders shall be discharged after the bid validity period.
<b>Notification of acceptance of bid</b> <b>Clause 20 (B) (d)</b> <b>Page 17</b>	<b>d) Performance Guarantee:</b> (i) Simultaneously with the execution of the Contract, the successful Bidder shall furnish Performance Guarantee from a scheduled commercial bank. (ii) The value of the Performance Guarantee will be 10 % of the total contract price (iii) The Performance Guarantee shall be denominated in Indian Rupees. (iv) The proceeds of the Performance Guarantee shall be payable to Paschim Banga Gramin Bank as compensation for any loss or damage resulting from the Bidder's failure to complete its obligations under and in accordance with the contract. (v) The Performance Bank guarantee should be valid till end of warranty period of 3 years from the date of certificate of acceptance of Reconciliation of ATM transactions. (vi) Failure of the successful Bidder to comply with the requirement of the Performance Guarantee shall constitute sufficient grounds for the annulment of the award and forfeiture of the Bid Security, in which event PASCHIM BANGA GRAMIN BANK may award the	<b>d) Performance Guarantee:</b> (i) Simultaneously with the execution of the Contract, the successful Bidder shall furnish Performance Guarantee to each PASCHIM BANGA GRAMIN BANK and BIHAR GRAMIN BANK from a scheduled commercial bank. (ii) The value of the Performance Guarantee will be 10 % of the total contract price (iii) The Performance Guarantee shall be denominated in Indian Rupees. (iv) The proceeds of the Performance Guarantee shall be payable to Paschim Banga Gramin Bank and/or to Bihar Gramin Bank as compensation for any loss or damage resulting from the Bidder's failure to complete its obligations under and in accordance with the contract. (v) The Performance Bank guarantee should be valid till end of warranty period of 3 years from the date of certificate of acceptance of Reconciliation of ATM transactions by the concerned RRBs. (vi) Failure of the successful Bidder to comply with the requirement of the Performance Guarantee shall constitute sufficient grounds for the annulment of the award and forfeiture of the Bid Security, in which event PASCHIM BANGA GRAMIN BANK and/or BIHAR GRAMIN BANK may award the contract to the next best evaluated bidder or call for new bids. Any decision in this regard by PASCHIM BANGA GRAMIN BANK and/or BIHAR GRAMIN BANK

	<p>contract to the next best evaluated bidder or call for new bids. Any decision in this regard by PASCHIM BANGA GRAMIN BANK shall be final, conclusive and binding on the successful Bidder.</p> <p>(vii) The Performance Guarantee will be discharged by PASCHIM BANGA GRAMIN BANK and returned to the Vendor after 90 (ninety) days after the warranty period of 3 years from the date mentioned in acceptance certificate.</p>	<p>shall be final, conclusive and binding on the successful Bidder.</p> <p>(vii) The Performance Guarantee will be discharged by PASCHIM BANGA GRAMIN BANK and BIHAR GRAMIN BANK and returned to the Vendor after 90 (ninety) days after the warranty period of 3 years from the date mentioned in acceptance certificate.</p>
<p><b>PAYMENT TERMS</b> <b>Clause 22</b> <b>Page 19</b></p>	<p>The Bank shall make the payments on a monthly arrear basis based on the bill submitted by the vendor for the actual work undertaken under this contract. The vendor should raise Bill to Howrah Branch. The bill should accompany a certificate regarding successful completion of the work.</p>	<p>The Bank shall make the payments on a monthly arrear basis based on the bill submitted by the vendor for the actual work undertaken under this contract. The vendor should raise Bill to the nodal Branch/Office of the concerned RRBs from where the reconciliation cell will function. The bill should accompany a certificate regarding successful completion of the work.</p>
<p><b>Service Level Agreement (SLA)</b> <b>Clause 24</b> <b>Page 19</b></p>	<p>The successful bidder shall enter into a SLA with the Bank for a period of three years. The SLA shall enumerate the timeliness, confidentiality, financials and also other terms and conditions for the efficient service to be rendered to the Bank.</p>	<p>The successful bidder shall enter into a SLA with each PASCHIM BANGA GRAMIN BANK AND BIHAR GRAMIN BANK for a period of three years. The SLA shall enumerate the timeliness, confidentiality, financials and also other terms and conditions for the efficient service to be rendered to the Bank.</p>