



PASCHIM BANGA GRAMIN BANK

HEAD OFFICE: Natabar Paul Road, Chatterjee Para More, Tikiapara, Howrah- 711 101
Phone No.: 2667-0052/6078/9327/9961, Fax No: 2667-0051/9589

Date: 21st May, 2018

To,

ALL THE PROSPECTIVE BIDDERS (RFP Ref No. HO/DIT/185/2018-19 Dated 07-05-2018)

Dear Sir (s),


Sub: Pre-Bid responses-RFP for Supply, Installation & Maintenance of Computer Hardware & Peripherals at Paschim Banga Gramin Bank.

Please refer to our RFP Ref No. HO/DIT/185/2018-19 Dated 07-05-2018 for selection of Supply, Installation & Maintenance of Computer Hardware & Peripherals at Paschim Banga Gramin Bank.


In this context, we would like to inform you that bank received certain queries through e-mail (ho.dit@mail.pbgb.in) from the prospective bidders, accordingly bank has prepared the Pre-Bid responses and the same are given here below.

We hope that the pre-bid response would certainly satisfy the queries raised by the prospective bidders and would help them to participate in the bid process as per schedule. All other terms & conditions, clauses, of the subject RFP remain unchanged.

Yours sincerely,



(T.C. Poonia)
GENERAL MANAGER



Sl. No	Page No	RFP Clouse No	Queries / Clarification Sought	CLARIFICATION
1	Page 40 of 49	Annexure 4A	1. Ups warranty 3 years or battery warranty 2 years	UPS and Battery warranty 3 years or POST warranty 2 years for UPS only.
2	Page 39 of 49	Annexure 4A	2. Battery make Hipower or Relicell.	No Change
3	Page 39 of 49	Annexure 4A	3. Testing report is 1:10 (minimum 1)	No Change
4	Page 14 of 49	4. Earnest Money Deposit and performance Bank Guarantee:	4. EMD EXEMPTION against submit MSME Certificates as per Govt. rule.	AS per GOI Guidelines applicable
5	Page 44 of 49	Annexure 4C: Regulatory Standards	1.1. The various international certifications like IEC60950-1, 12:2005,, with CB Certificate and all National Deviations, CE Mark, RoHS Directive-2002/95/EC, WEEE Directive-2002/96/EC, etc. but as per the Indian government a BIS certification and FCC Class B certifications for EMI/EMC have been found more prominent and accepted. Hence we request you to kindly have these changed with certification deemed necessary by the government of India.	No Change

6	Page 44 of 49	Annexure 4C: Regulatory Standards	<p>2. The energy star compliance is basically for the display. BREEZE a pure thin client Indian Manufacturer would hereby forced not to be able to quote due to requirement of these accessories being asked from same OEM. The GeM portal also for the current has since removed this requirement as this favours only the MNC products and so may please be removed. Moreover the BREEZE thin client uses only 65W (max.) of power hence this becomes redundant.</p>	No Change
7	Page 43 of 49	Annexure 4C: BIOS	<p>3. The point mentioned for BIOS to be of the same OEM may please be removed as the standard motherboard manufacturer are different than the thin client manufacturer. However the BIOS may be asked to carry the brand name of the thin client vendor also.</p>	No Change
8	Page 43 of 49	Annexure 4C: Ports/Slots	<p>4. The tender has asked for DVI-D port along with the VGA port whereas the standard seen as per technology is HDMI, as is more advanced so request you to allow the same also be accepted along with the VGA port.</p>	Please read this point as "1 VGA & 1 DVI-D Port or HDMI"

9	Page 44 of 49	Annexure 4C:OS Support	5. The requirement of thin client vendor being DIRECT MICROSOFT PARTNER would restrict any Indian Manufacturer of thin client from bidding as these relationship are based on larger scope normally found only with MNC.	No Change
10	Page 43 of 49	Annexure 4C:Display	6. The resolution asked is not found to be supported on standard motherboards. Rather this resolution of 2840*1080 is found to be in use by either the gaming applications or high level designing areas but for banking application this is not required and hence maybe reviewed.	No Change
11	Page 44 of 49	Annexure 4C:Market Share	7. BREEZE being just 4 years old into manufacturing would not be able to qualify to bid as does not come into the top 3 positions in IDC reports (HELD ONLY BY MNC Brands), although BREEZE thin clients in last 3 years itself has been sold and working in volume of more than 15000 nos on mission critical 24*7 applications itself.	No Change
12	Page 37 of 49	Annexure 4A	Basic Specifications for Online UPS Systems with Power output of 900W	Power output of 900W or 1KVA

13	Page 38 of 49	Annexure 4A	Ups System monitor and broadcast to all workstations, wherever necessary, conditions.	As per RFP Clouse
14	Page 39 of 49	Annexure 4A	UPS system should have quality certification ISO 9001:2008, ISO 14001:2004, ISO 18001, ROHS	Safety Certification: UPS quoted model system should have BIS Certification. Requested to read the RFP Carefully and every thing is described.
15	Page 39 of 49	Annexure 4A	The types of batteries are of the Sealed Maintenance Free (SMF) batteries of 60 Mins	No Change. Minimum VAH=1512
16	Page 39 of 49	Annexure 4A	Acceptance Test Testing of one of the UPS from the batch of supplies in the ratio of 1:8 (minimum 1) should be carried out from any one of the testing Centers of the Department of Electronics, Govt. of India: SAMEER / ERTL	No Change
17	Page 14 of 49	4. Earnest Money Deposit and performance Bank Guarantee:	EMD Rs.5 Lakhs	EMD require for all required items i.e."UPS System with IT of 900 Wattage with 1 hr & 2.5 hr Back-up Period & Servo Controlled Voltage Stabilizer, Thin client , Basic Desktop PCs, Laser Printer, Scanner" Part of the item delivery is not applicable.
18	Page 14 of 49	4. Earnest Money Deposit and performance Bank Guarantee:	Tender Fees Rs. 10,000/- for UPS and Rs.5000/- for Servo	No Change

19	Page 2 of 49	Eligibility Criteria: Point No 5	The vendor should have Offices/Support Centers at all the 4(four) Regions viz Howrah, Hooghly, Bardhaman and Suri (Annexure-IV) or at a place within a distance of 30 k.m. from the respective District Head Quarter. In case the vendor do not have its own office at some of the above locations and wishes to provide support services through partner/ Franchisee at those locations, a letter from the partner/franchisee should be submitted stating that they will be providing support services to Paschim Banga Gramin Bank branches/ offices for the purchases to be made. Such partner/franchisee must have their office in the aforesaid locations.	Modified as "The support centre distance from PBGB four regional office should be within 45 KM to 50 KM strictly".
----	--------------	----------------------------------	--	--

20	Page 18 of 49	23. Payment Terms:	<p style="text-align: center;">Request you to amend as one no 10% Performance Bank Guarantee have to submit on the submission of Invoice.</p>	<p>90% of the order value along with GST and other applicable duties on actual basis will be paid on delivery and installation after realising penalty charges for late delivery and / or late installation, if any. The claim for payment should contain proof of delivery, installation note & User Acceptance Report signed by an authorised official of the bank at the respective sites, original octroi, receipt, waybill etc. In case installation is held up by the Bank for site non-readiness, the payment may be released after 30 days from delivery on production of Site Non-Readiness (SNR) certificate from the competent authority at the delivery site. 10% of the order value (i.e. the residual amount) will be paid after completion of the Warranty period or on submission of Performance Bank Guarantee for equivalent amount and tenure.</p>
----	---------------	--------------------	--	---

=====The End=====