



## PASCHIM BANGA GRAMIN BANK

HEAD OFFICE: Natabar Paul Road, Chatterjee Para More, Tikiapara, Howrah- 711 101  
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**PBGB/HO/DIT/ 2290 /2020-21**

Date: 5<sup>th</sup> March, 2021

To,

**ALL THE PROSPECTIVE BIDDERS (RFP Ref No. PBGB/HO/DIT/ 2192/2020-21 Dated: - 19-02-2021)**

Dear Sir (s),

**Sub: Pre-Bid responses-RFP for Supply, Installation & Maintenance of Computer Hardware & Peripherals at Paschim Banga Gramin Bank.**

Please refer to our RFP Ref No. PBGB/HO/DIT/ 2192/2020-21 Dated: - 19-02-2021 for selection of Supply, Installation & Maintenance of Computer Hardware & Peripherals at Paschim Banga Gramin Bank.

In this context, we would like to inform you that bank received certain queries through e-mail (ho.tender@mail.pbgb.in) from the prospective bidders, accordingly bank has prepared the Pre-Bid responses and the same are given here below.

We hope that the pre-bid response would certainly satisfy the queries raised by the prospective bidders and would help them to participate in the bid process as per schedule. All other terms & conditions, clauses, of the subject RFP remain unchanged.

Yours sincerely,

Page No	Clause No	Original Clause	Query / clarification / deviation raised	Bank Response
40	Annexure 4, Annexure 4A & DESKTOP – TYPE II	Processor: Latest Generation Intel® Core™ i5-10500 (Min 3.10 GHz base frequency, 12 MB cache) 10th Generation or higher processor OR AMD Ryzen 5 3400G (4.2 GHz base frequency, 6 MB total cache) or higher processor.	Small Correction required: Processor: Latest Generation Intel® Core™ i5-10500 (Min 3.10 GHz base frequency, 12 MB cache) 10th Generation or higher processor OR AMD Ryzen 5 3400G ( <b>3.7 GHz</b> base frequency, 6 MB total cache) or higher processor.	Processor: Latest Generation Intel® Core™ i5-10500 (Min 3.10 GHz base frequency, 12 MB cache) 10th Generation or higher processor OR AMD Ryzen 5 3400G (3.7GHz base frequency, 6 MB total cache) or higher processor.
41-42	Annexure 4, Annexure 4A & DESKTOP – TYPE II	13. Power Supply (SMPS) - 250 W or higher watt Power supply with 90% or higher efficiency. Energy Star 6.0 or above Compliant, Screen Blanking, Hard Disk and System Idle Mode in, Power On, Set up Password. Power Supply Surge protected. EPEAT for the quoted product, RoHS Certified. Worldwide auto-sensing 100-240 VAC, 50-60 Hz energy-saving automatic power-down, surge tolerant, power supply supplying 19VDC should not exceed 65-watt	We request to change the SMPS to 250 Watt with 85% efficiency. It is standard in the industry. Since it is not related to the power consumption hence it can allowed. The usable capacity will be slightly difference of 12.5 Watt only and it will not make any practical difference in the CPU performance. (250 W x 85%=212.5 Watt whereas 250 W x90%= 225 Watt). By doing this small changes we can also participate in the tender.. Energy Star 6.0 or above Compliant, Screen Blanking, Hard Disk and System Idle Mode in, Power On, Set up Password. Power Supply Surge protected. EPEAT for the quoted product, RoHS Certified. Worldwide auto-sensing 100-240 VAC, 50-60 Hz energy-saving automatic power-down, surge tolerant, power supply supplying 19VDC should not exceed 65-watt	NO CHANGE
42	Annexure 4, Annexure 4A & DESKTOP	17. Monitor: 18.5" TFT (1024X768) / LED (1366X768) Color Monitor or higher with same make as CPU OEM TCO 6.0. Certified/ Energy Star 8 or	We suggest to ask for 21.5" TFT (1920x1080) with Dual (2x 2 Watt) internal inbuilt audio speakers in the monitor to run multimedia audio/video	NO CHANGE

	- TYPE II	higher.	content. It will give good quality audio experience.	
44	Annexure 4, Annexure 4A & DESKTOP - TYPE I	Processor: Latest Generation Intel® Core™ i5-10500 (Min 3.10 GHz base frequency, 12 MB cache) 10th Generation or higher processor OR AMD Ryzen 5 3400G (4.2 GHz base frequency, 6 MB total cache) or higher processor.	Small Correction required: Processor: Latest Generation Intel® Core™ i5-10500 (Min 3.10 GHz base frequency, 12 MB cache) 10th Generation or higher processor OR AMD Ryzen 5 3400G ( <b>3.7 GHz</b> base frequency, 6 MB total cache) or higher processor.	Processor: Latest Generation Intel® Core™ i5-10500 (Min 3.10 GHz base frequency, 12 MB cache) 10th Generation or higher processor OR AMD Ryzen 5 3400G (3.7 GHz base frequency, 6 MB total cache) or higher processor.
46	Annexure 4, Annexure 4A & DESKTOP - TYPE I	13. Power Supply (SMPS) - 250 W or higher watt Power supply with 90% or higher efficiency. Energy Star 6.0 or above Compliant, Screen Blanking, Hard Disk and System Idle Mode in, Power On, Set up Password. Power Supply Surge protected. EPEAT for the quoted product, RoHS Certified. Worldwide auto-sensing 100-240 VAC, 50-60 Hz energy-saving automatic power-down, surge tolerant, power supply supplying 19VDC should not exceed 65-watt	We request to change the SMPS to 250 Watt with 85% efficiency. It is standard in the industry. Since it is not related to the power consumption hence it can allowed. The usable capacity will be slightly difference of 12.5 Watt only and it will not make any practical difference in the CPU performance. (250 W x 85%=212.5 Watt whereas 250 W x90%= 225 Watt). By doing this small changes we can also participate in the tender.. Energy Star 6.0 or above Compliant, Screen Blanking, Hard Disk and System Idle Mode in, Power On, Set up Password. Power Supply Surge protected. EPEAT for the quoted product, RoHS Certified. Worldwide auto-sensing 100-240 VAC, 50-60 Hz energy-saving automatic power-down, surge tolerant, power supply supplying 19VDC should not exceed 65-watt	NO CHANGE

47	Annexure 4, Annexure 4A & DESKTOP – TYPE I	17. Monitor: 18.5" TFT (1024X768) / LED (1366X768) Color Monitor or higher with same make as CPU OEM TCO 6.0. Certified/ Energy Star 8 or higher.	We suggest to ask for 21.5" TFT (1920x1080) with Dual (2x 2 Watt) internal inbuilt audio speakers in the monitor to run multimedia audio/video content. It will give good quality audio experience.	NO CHANGE
4	15	<p>The successful bidder(s) are required to submit a Bank Guarantee to the tune of 10% of the Purchase Order in the form of Bank Guarantee under Rate Contract valid for 3 years issued by a schedule Bank, payable at Kolkata as Initial Security Deposit within 7 days of signing the rate contract. The EMD of the successful bidder(s) shall be returned on submission of Initial Security Deposit as Bank guarantee. No interest shall be paid on the EMD. If any of the bidders, who have been shortlisted for submitting RFQ (Price Information), withdraws themselves from the Rate Contract process, their EMD will be forfeited.</p>	<p>With reference to the above RFP, and subject line we would like to request you to reduce the PBG 10% to 3%. Attached letter from ministry of finance dated 12 Nov 2020, we again requesting you to reduce to the BG from 10% to 3%. Please find the content of the letter below</p> <p>3. In view of all above, it is decided to reduce Performance Security from existing 5 -10o/o to 3o/o of the value of the contract for all existing contracts. However, the benefit of the reduced Performance Security will not be given in the contracts under dispute wherein arbitration/ court proceedings have been already started or are contemplated. 4. Further, all tenders/ contracts issued/ concluded till 31 .12.2021 should also have the provision of reduced Performance Security.</p>	<p>The successful bidder(s) are required to submit a Bank Guarantee to the tune of 3% of the Purchase Order in the form of Bank Guarantee under Rate Contract valid for 3 years issued by a schedule Bank, payable at Kolkata as Initial Security Deposit within 7 days of signing the rate contract. The EMD of the successful bidder(s) shall be returned on submission of Initial Security Deposit as Bank guarantee. No interest shall be paid on the EMD. If any of the bidders, who have been shortlisted for submitting RFQ (Price Information), withdraws themselves from the Rate Contract process, their EMD will be forfeited.</p>

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90% of the order value along with GST and other applicable duties on actual basis will be paid on delivery, installation and acceptance of ordered items, after realizing penalty charges for late delivery and / or late installation, if any. The claim for payment should contain proof of delivery, installation note & User Acceptance Report signed by an authorized official of the bank at the respective sites, original octroi, receipt, waybill etc. In case installation is held up by the Bank for site non-readiness, the payment may be released after 30 days from delivery on production of Site Non-Readiness (SNR) certificate from the competent authority at the delivery site. 10% of the order value (i.e. the residual amount) will be paid after completion of the Warranty period or on submission of Performance Bank Guarantee for equivalent amount and tenure.

Request for 80% on delivery & 20% after installation without PBG as we are given one PBG for 3 years.

100% of the order value along with GST and other applicable duties on actual basis will be paid on delivery, installation and acceptance of ordered items, after realizing penalty charges for late delivery and / or late installation, if any. The claim for payment should contain proof of delivery, installation note & User Acceptance Report signed by an authorized official of the bank at the respective sites, original octroi, receipt, waybill etc. In case installation is held up by the Bank for site non-readiness, the payment may be released after 30 days from delivery on production of Site Non-Readiness (SNR) certificate from the competent authority at the delivery site. 10% of the order value

				(i.e. the residual amount) will be paid after completion of the Warranty period or on submission of Performance Bank Guarantee for equivalent amount and tenure.
20	19	<p>The Bank would like to have the following time schedule for completion of the activities from the date of placement of Purchase orders.</p> <p>i. Delivery: 6 weeks</p> <p>ii. Installation and operationalization : within 1 week of delivery. In case installation is held up for site nonreadiness, a certificate from the competent authority at respective site(s) is to be furnished for obtaining payment. The Bank reserves the right to shift the equipments to other locations in case of exigencies. In such cases the vendor has to arrange shifting of the</p>	<p>Delivery 8 Weeks and Installation 15 Days</p>	<p>NO CHANGE</p>

		equipments and install the same at the new location.		
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20	24	<p>During the warranty the vendor will have to undertake comprehensive maintenance of the entire hardware, hardware components, systems software and accessories supplied by the vendor. This service is to be provided on all the working days of the Bank between 9 a.m. to 9 p.m. notwithstanding the fact whether on such days the selected vendor's office remains closed or not. A minimum uptime of 98% during the working hours per equipment has to be guaranteed on quarterly basis. The request for support shall have to be attended by the vendor even if the request is made over telephone/ SMS or by e-mail/fax by the respective sites, within 2 hours within City limits, within 6 hours in the Suburb (25 Km radius) and within 12 hours at all other places (Response time). The entire computer Desktop Computers should be repaired within 24 hours (Resolution time). In case of vendor failing above standards, a standby arrangement should be provided till the machine is repaired. The Vendor shall be fully responsible for the manufacturer's warranty for all equipment, accessories, spare parts etc. against any defects arising from design, material, manufacturing, workmanship,</p>	<p>SLA response time 48 hrs instead of 24 hrs</p>	<p>NO CHANGE</p>
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or any act or omission of the manufacturer / Vendor or any defect that may develop under normal use of supplied equipment during the warranty period. Warranty shall not become void even if Bank buys any other supplemental hardware from a third party and installs it with/in these machines. However, the warranty will not apply to such hardware installed.

=====**The End**=====