



# PASCHIM BANGA GRAMIN BANK

(A Govt. Enterprise)

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## Sub : Revised Clarifications/Relaxation

We invite reference to our RFP ref no- PBGB/HO/P&D/RFP /02/2021-22 dated 02/03/2022 regarding selection of One/Two Nos. Stand Alone Health Insurance Company under Corporate Agency Arrangement for health Insurance Business.

In this regard, the final date for seeking any clarification/relaxation was fixed on 10/03/2022 and we have received some common request for relaxation of certain parameters mentioned below-

- Bidder(s) must be in profit for last 3 years
- Bidder(s) should have Claim Settlement ratio of 90% and above
- Bidder(s) should have physical branch in every district of our area of operation

The matter was placed before the competent authority and accordingly consensus has been arrived for:

- Bidder(s) must be in profit for last 3 years  
(Please note that Competent Authority has relaxed the parameter)
- Bidder(s) should have Claim Settlement ratio of 90% and above -  
(Please note that Competent Authority has relaxed the above parameter (b) on the condition that Bidder(s) must have Claim Settlement ratio of 80% and above.)
- Bidder(s) should have physical branch in every district of our area of operation .  
(Please note that Competent Authority has relaxed the above parameter (c) on the condition that Bidder(s) must have at least 2 physical branch in 5 district of our area of operation )

Except above, all others terms and conditions of the RFP remain unchanged.

  
General Manager



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