



**PASCHIM BANGA GRAMIN BANK**

**HEAD OFFICE: Natabar Paul Road, Chatterjee Para More, Tikiapara, Howrah- 711 101**

**Phone No.: 2667-0052/6078/9327/9961, Fax No: 2667-0051/9589**

Date: 14/07/2023

**CORRIGENDUM TO THE RFP FOR SELECTION OF VENDOR FOR MIGRATION OF CORE BANKING SOLUTION FROM FINACLE 7.0.18 TO FINACLE 10.2.25 AND FACILITY MANAGEMENT SERVICES FOR CORE BANKING SYSTEM (FINACLE 10.2.25) FOR FIVE YEARS (E –TENDER)**

RFP Ref. No: PBGB/HO/DIT/765/2023-24 Date: 27/06/2023

Sl. No.	RFP Page No.	RFP Clause No.	Original RFP Clause	Modified Clause
1	51	RFP Clause 9.4	L1 support team will be responsible for first level of trouble shooting for all the applications, hardware / infrastructure components, links etc. taken over / supported by the Vendor or provisioned by the Vendor through this RFP.	L1 support team will be responsible for first level of trouble shooting for all the applications components, etc. taken over / supported by the Vendor or provisioned by the Vendor through this RFP.
2	56	RFP Clause 9.13	Vendors should engineer the sizing of the servers and Virtual Machines to meet the above requirements.	Clause stands deleted



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3	37	2.3 Commercial Evaluation	b. The L1 bidder will be selected on the basis of the amount quoted in the Reverse Auction process for the proposed solution. Lowest quote based on Total Cost of Ownership (TCO) in the Reverse Auction process, will be considered as the L1 bidder. However, in case of any discrepancy in calculation, unit cost for components & services shall prevail and TCO will be calculated accordingly.	b. The L1 bidder will be selected on the basis of the amount quoted in the commercial bid for the proposed solution. Lowest quote based on Total Cost of Ownership (TCO) in the commercial bid will be considered as the L1 bidder. However, in case of any discrepancy in calculation, unit cost for components & services shall prevail and TCO will be calculated accordingly.
4	37	2.3 Commercial Evaluation	d. The quoted TCO (Total Cost of Ownership) identified in the reverse Auction Process would be the basis of the entire outflow of the Bank for undertaking the scope of work.	d. The quoted TCO (Total Cost of Ownership) identified in the Commercial bid would be the basis of the entire outflow of the Bank for undertaking the scope of work.



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5	14	2. Eligibility Criteria	6. The bidder should have experience in implementation & maintenance of Finacle application in at least one Bank in India having more than 500 branches operation in the last 5 years.	6. The bidder should have experience in implementation/ migration / customisation & maintenance of Finacle application in at least one Bank in India having more than 500 branches operation in the last 5 years.
6	34	2.2 Technical Evaluation Criteria	Bidder should have successfully executed at least one implementation and maintenance project of Finacle Core Banking application during the last ten years in at least one Bank having a minimum of 500 branches in India - <b>15 Marks</b>	Bidder should have successfully executed at least one implementation/ migration / customisation and maintenance project of Finacle Core Banking application during the last ten years in at least one Bank having a minimum of 500 branches in India - <b>15 Marks</b>
7	14	2. Eligibility Criteria and Annexure - F Eligibility Criteria Note	The bidder must have minimum annual turnover of Rs. 100 Crore each in last three financial years i.e. 2019-20, 2020-21 & 2021-22. This must be the individual company turnover and not that of any group of companies.	The bidder must have minimum annual turnover of Rs. 25 Crore each in last three financial years i.e. 2019-20, 2020-21 & 2021-22. This must be the individual company turnover and not that of any group of companies.



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8	14	2. Eligibility Criteria and Annexure - F Eligibility Criteria Note	Point 7: The Bidder/OEM should have service / support infrastructure in Kolkata and Bengaluru for after sale support and maintenance of offered hardware and software.	The Bidder should have service / support infrastructure in Kolkata or Bengaluru and should be able to provide Facility Management Services in Kolkata & Bengaluru.
9	101	2. Eligibility Criteria and Annexure - F Eligibility Criteria Note	Credential letter should be undersigned with the rank of DGM/VP or above.	Credential letter should be undersigned by the officer of Senior Management Grade or above.
10	9.3	9.3 Facilities Management (including L1, L2 support and other support services)	New clause	Perform pre-batch activities- Scheduling of resources- Scheduling batch services- Define, maintain and document a work schedule for running production system batch jobs, and possible started tasks- Install and document system related batch jobs in the automated job scheduling package- Manage the root cause analysis for scheduling problems- Develop and maintain standards for job acceptance and implementation. The vendor can either use scripts or propose a tool for batch automation



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11	56	RFP Clause 9.13	For Bulk data and transaction processing, the servers or VMs should be re-sized to perform all the transaction within required time. Server should be tuned to handle flash processing of high volume of transactions.	Clause stands deleted
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