



PASCHIM BANGA GRAMIN BANK

HEAD OFFICE: Natabar Paul Road, Chatterjee Para More, Tikiapara, Howrah- 711 101

Phone No.: 2667-0052/6078/9327/9961, Fax No: 2667-0051/9589

Date: 15/07/2023

CORRIGENDUM TO THE RFP FOR SELECTION OF SYSTEM INTEGRATOR FOR SUPPLY, INSTALLATION, INTEGRATION, IMPLEMENTATION, MAINTENANCE AND FACILITY MANAGEMENT SERVICES OF HARDWARE, SOFTWARE, NETWORK FOR CORE BANKING SYSTEM (FINACLE 10.2.25) FOR FIVE YEARS (RE-TENDER) (E –TENDER).

RFP Ref. No: PBGB/HO/DIT/746/2023-24 Date: 23/06/2023.

SI .	RFP Page No.	RFP Clause No.	Original RFP Clause	Modified Clause
1	15	Eligibility Criteria	<p>9. The bidder should have experience in delivery, integration, installation, management & maintenance of Hardware & Network Infrastructure in at least one Public Sector Bank / Regional Rural Bank in India as on date having more than 500 branches operation in the last 5 years along with the following areas of Banking setup:</p> <p>a) IT Infrastructure like Management of Servers, Storage, Network & security Equipment, SAN Switch, Backup solution.</p> <p>b) Database & Operating System administration & management</p>	<p>The bidder should have experience in delivery, integration, installation, management & maintenance of Hardware & Network Infrastructure in at least one Public Sector Bank / Regional Rural Bank in India as on date having more than 500 branches operation in the last 10 years along with the following areas of Banking setup:</p> <p>a) IT Infrastructure like Management of Servers, Storage,</p>



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				<p>Network & security Equipment, SAN Switch, Backup solution.</p> <p>b) Database & Operating System administration & management</p> <p>In case the Bidder is a wholly owned Subsidiary Company then the documentary evidence of relevant projects delivered by both the Parent Company and the wholly owned Subsidiary Company (Bidder) would be considered for Eligibility Criteria compliance.</p>
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2	36	2.2 Technical Evaluation	<p>1. <u>Bidder's Credential Strengths</u> (Max Marks 30)</p> <p>1. Bidder should have successfully executed at least one supply, Installation, implementation and maintenance of hardware, network & security equipment during the last five years in at least one Public/Private Sector bank/RRB in India having a minimum of 500 branches in India - 15 Marks</p>	<p>1. Bidder should have successfully executed at least one supply, Installation, implementation and maintenance of hardware, network & security equipment during the last ten years in at least one Public/Private Sector bank/RRB in India having a minimum of 500 branches in India In case the Bidder is a wholly owned Subsidiary Company then the documentary evidence of relevant projects delivered by both the Parent Company and the wholly owned Subsidiary Company (Bidder) would be</p>
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				considered for scoring against the Technical Evaluation criteria. - 15 Marks
3	37 & 38	2.2 Technical Evaluation	<p><u>4. Manpower Credentials (Quality of Manpower Proposed)</u> (Max Marks 10)</p> <p>Experience of the Program Manager: - Should have Minimum 1 no. of Project Manger having 3 years of relevant experience in BFSI as Program Manager and out of which 1 years should have experience in Managing Implementation and Operations in Finacle Core Banking Solution in one or more Public / Private Sector bank / RRB in India having a minimum of 500 branches in India – (2 Marks)</p>	<p>4. Manpower Credentials (Quality of Manpower Proposed) (Max Marks 10)</p> <p>Experience of the Program Manager: - Should have Minimum 1 no. of Project Manger having 3 years of relevant experience in BFSI as Program Manager and out of which 1 years should have experience in Managing Implementation and Operations</p>



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				in Banking Solution in one or more Public / Private Sector bank / RRB in India having a minimum of 500 branches in India – (2 Marks)
4	109	6. Payment Terms- Hardware Software Cost	<p>Payment related to Table A & B</p> <p>a. 50% cost of Finacle related Hardware, Network equipment and Software cost (table A & table B) will be payable after successful installation with all the functionalities of the said software, including implementation of all hardware (Finacle & Biometric), software (related to Finacle & Biometric), network equipment at DC & DR sites and acceptance sign-off from the Bank realizing penalty charges, if any.</p> <p>b. 50% cost of other solution related Hardware and Software cost (table A & table B) will be payable after successful installation of respective application with all the functionalities of the said software, including implementation of all hardware, software at DC, DR sites & branches and acceptance sign-off from the Bank realizing penalty charges, if any.</p> <p>c. 40%, cost of Finacle related Hardware, Network equipment and Software cost (table A & table B) will be payable after successful installation against a Bank Guarantee of same amount i.e., 40% cost of Finacle related Hardware, Network equipment and Software cost valid for 1 year with 3 months claim period. the BG is additional to performance Bank Guarantee and can be revoke in case of delay in installation of Finacle related</p>	<p>Payment related to Table A & B</p> <p>a. 50% cost of Finacle related Hardware, Network equipment and Software cost (table A & table B) will be payable after successful installation with all the functionalities of the said software, including implementation of all hardware (Finacle & Biometric), software (related to Finacle & Biometric), network equipment at DC & DR sites and acceptance sign-off from the Bank realizing penalty charges, if any.</p>



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		<p>Hardware, Network equipment and Software beyond the Liquidated damage period.</p> <p>Remaining 10%, cost of Finacle related Hardware, Network equipment and Software cost (table A & table B) will be payable after successful migration (Go-Live) of Finacle 7.0.18 version to 10.2.25 with all the functionalities of the said software, including implementation of all hardware (Finacle & Biometric), software (related to Finacle & Biometric), network equipment at DC & DR sites and acceptance sign-off from the Bank realizing penalty charges, if any.</p> <p>d. Remaining 50%, cost of other solution related Hardware and Software cost (table B & table C) will be payable after successful implementation of respective application with all the functionalities of the said software, including implementation of all hardware, software at DC, DR sites & branches and acceptance sign-off from the Bank realizing penalty charges, if any.</p>	<p>sites and acceptance sign-off from the Bank realizing penalty charges, if any.</p> <p>b. 50% cost of other solution related Hardware and Software cost (table A & table B) will be payable after successful installation of respective application with all the functionalities of the said software, including implementation of all hardware, software at DC, DR sites & branches and acceptance sign-off from the Bank realizing penalty charges, if any.</p> <p>c. 40%, cost of Finacle related Hardware, Network equipment</p>
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				and Software cost (table A & table B) will be payable after successful installation against a Bank Guarantee of same amount i.e., 40% cost of Finacle related Hardware, Network equipment and Software cost valid for 1 year with 3 months claim period. the BG is additional to performance Bank Guarantee and can be revoke in case of delay in installation of Finacle related Hardware, Network equipment and Software beyond the Liquidated damage period. Remaining
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				10%, cost of Finacle related Hardware, Network equipment and Software cost (table A & table B) will be payable after successful migration (Go-Live) of Finacle 7.0.18 version to 10.2.25 with all the functionalities of the said software, including implementation of all hardware (Finacle & Biometric), software (related to Finacle & Biometric), network equipment at DC & DR sites and acceptance sign-off from the Bank realizing penalty charges, if any or after 8 months of successful installation of hardware .
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				<p>d. Remaining 50%, cost of other solution related Hardware and Software cost (table B & table C) will be payable after successful implementation of respective application with all the functionalities of the said software, including implementation of all hardware, software at DC, DR sites & branches and acceptance sign-off from the Bank realizing penalty charges, if any.</p>
5	175	Table M - S. No. 39	Switch should have capability to share netflow traffic to Security solution to identify the anomalous behaviour change over the network.	Switch should have capability to share netflow/sflow/jflow traffic to Security solution to identify the anomalous



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				behaviour change over the network..
6	171	Table K - S. No.39 Table N - S. No. 50	Should have 3 years warranty service. The successful bidder should ensure that the equipment proposed in this RFP, should not be declared as End of Life (EOL) or End of Support (EOS) by the OEM within next 5 years from the date of installation. In the event of the supplied equipment being declared End of support/End of Life during the contract period, the bidder has to replace the equipment with compatible equipment having equivalent or higher configurations without any additional cost to the Bank. Offered product must not be End of Life or End of Support for next 5 years.	Should have 3 years warranty service. The successful bidder should ensure that the equipment proposed in this RFP, should not be End of sale within one year and End of Life (EOL) or End of Support (EOS) by the OEM within next 5 years from the date of installation. In the event of the supplied equipment being End of support/End of Life during the contract period, the bidder has to replace the equipment with compatible equipment



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				having equivalent or higher configurations without any additional cost to the Bank. Offered product must not be End of Life or End of Support for next 5 years.
7	177	Table N - S. No. 16	Should support Private VLAN , VLAN Aggregation , Translation and 802.1v	Should support Private VLAN, VLAN translation/Q-in-Q.
8	122 of corrigendum	Table L1 - S. No. 25	Routers should have Packet Filters like: Standard ACL, Extended ACL, etc.	Routers should have Packet Filters like: Standard ACL, Extended ACL, etc. or equivalent



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9	Point 8, Query 92	7.19 Network Manage ment Point no. xxxii	<p>The System Integrator has to ensure that any equipment to be supplied as part of this RFP should not have either reached end of sales for at least 1 year post-date of acceptance of such equipment by the Bank. Further any equipment supplied by the System Integrator, should not have reached end of support/life for at least 2 years from the date of contract expiry. In the event if any equipment supplied by the System Integrator, reaches either end of sales / life support as stipulated in this clause, within the period of contract, the System Integrator has to immediately replace the equipment at no additional cost to the Bank.</p>	<p>The System Integrator has to ensure that any network equipment to be supplied as part of this RFP should not have reached end of sales for at least 1 year post-date of acceptance of such equipment by the Bank. Further any equipment supplied by the System Integrator, should not have reached end of support/life before the date of contract expiry. In the event if any equipment supplied by the System Integrator, reaches end of support / life support as stipulated in this clause, within the period of contract, the System Integrator</p>
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				has to immediately replace the equipment at no additional cost to the Bank.
1 0	Page No. 103	Clause 10.4	Project Go-Live: This project will be said to Go-Live when: All modules and customization in Bank's Finacle 7.x platform has been migrated with successful testing of the same in new production environment of Finacle 10.2.25.	Project Go-Live: This project will be said to Go-Live when: Successful implementation of all hardware & network infrastructure, System software & Application software, Solutions supplied under this RFP in DC, DR & Branches along with Finacle 10.x go live.



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1 1	160	Table I , Point 8	Solution should ensure compatibility of existing infrastructure with the procured infrastructure, and it must fill the end functionality of the project. Offered solution should have single console for network and closely integration with network devices for log / event sharing in between the devices and EMS tool.	Solution should ensure compatibility of existing infrastructure with the procured infrastructure , and it must fill the end functionality of the project
1 2	160	Table I , Point 10	There should be agent less and agent base method on the managed node that provides the system performance data, and for event management it should be able to prioritize events, do correlation & duplicate suppression ability to buffer alarms and provide automatic actions with capability to add necessary annotations.	There should be agent less or agent based method on the managed node that provides the system performance data. and for event management it should be able to prioritise events, do duplicate suppression ability to buffer alarms and provide automatic actions with capability to add necessary annotations



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1 3	160	Table I , Point 14	The proposed Alarm Correlation and Root Cause Analysis system shall integrate network, server and database performance information and alarms in a single console and provide a unified reporting interface for network components. The current performance state of the entire network & system infrastructure shall be visible in an integrated console.	The proposed Alarm and Root Cause Analysis system shall integrate network, server and database performance information and alarms in a single console and provide a unified reporting interface for network components . The current performance state of the entire network & system infrastructure shall be visible in an integrated console
1 4	160	Table I , Point 15	It should have capability to perform cross domain correlation with alarm correlation from Network Monitoring tool, Systems monitoring tool and other domain monitoring tools.	Clause stands deleted
1 5	165	Table J :	Minimum Technical requirement for Load Balancer with Application Delivery controller (ADC) Make: RADWARE/ Citrix /F5	Minimum Technical requirement for Load Balancer with Application Delivery controller (ADC) Make:



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				RADWARE/ Citrix /F5/Array
1 6	166	2. Eligibility Criteria and Annexure - F Eligibility Criteria Note	Credential letter should be undersigned with the rank of DGM/VP or above.	Credential letter should be undersigned by the officer of Senior Management Grade or above.