



PASCHIM BANGA GRAMIN BANK

HEAD OFFICE: Natabar Paul Road, Chatterjee Para More, Tikiapara, Howrah- 711 101

Phone No.: 2667-0052/6078/9327/9961, Fax No: 2667-0051/9589

Date: 06/01/2024

**CORRIGENDUM TO THE RFP FOR SELECTION OF VENDOR FOR SUPPLY, COMMISSIONING, MAINTENANCE & MANAGEMENT OF MPLS LINK ON WIRED OR 4G/5G (SINGLE SIM BASED) OR RF MEDIA IN BRANCHES & OFFICES FOR FIVE YEARS (RE-TENDER)**

RFP Ref. No: PBGB/HO/DIT/3078/2023-24 Date: 21/12/2023

Sl. No.	RFP Page No.	RFP Clause No.	Original RFP Clause	Modified Clause
1	9	RFP Clause 1.2	Vendor needs to provide 240 number 5G corporate SIM cards with calling, sms & data facility for the branches and offices in the same scope of the RFP.	Vendor needs to provide 240 number 5G or 4G (to be upgraded to 5G) corporate SIM cards with calling, sms & data facility for the branches and offices in the same scope of the RFP.
2	85	RFP Clause 21	Bidder need to factor manpower cost as per Scope of Work (SOW).	Clause stands deleted.
3	85	RFP Clause 23	Bidder already having presence at certain sites with any solution, need not bid for that particular site/s.	Clause stands deleted.
4	114	Annexure W	Escalation Matrix & Support Centres	Bidder to provide service support personal details for all four districts.
5	109	Annexure S	Certificate from Chartered Accountant (signed & stamped) showing company's financial position in last 3 years (annual	Certificate from Chartered Accountant (signed & stamped) showing company's financial position in last 3 years (annual turnover, operating profit)





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			turnover, profit / loss, net-worth etc.)	
6	45	Installation and Commissio ning	Bidder has to commission the Backhaul links at DC and DR within 2 weeks and all other links within 4 weeks from the date of work order.	Bidder has to commission the Backhaul links at DC and DR within 4 weeks and all other links within 6 weeks from the date of work order.
7	45	Network Uptime	The round-trip delay of the network at any time should not be more than 100 msec (average) for all the links with 50% link utilization and packet drop should be less than 0.1%.	The round-trip delay of the network at any time should not be more than 100 msec (average) for all the links with 50% link utilization and packet drop should be less than 0.1%. Source will be branch and destination DC/DR and vice-versa.
8	36	RFP Clause 30	Selected Bidder should log a call automatically in case of any issue without waiting for customer complaint and should ensure the necessary action for restoration of the same. Selected Bidder should also inform to the Bank through mail, SMS, etc.	Bidder's representative at customer premise will log the call. In case of any issue without waiting for customer complaint and should ensure the necessary action for restoration of the same. Selected Bidder should also inform to the Bank through mail, SMS, etc.
9	47	Penalty	Failure to provide onsite support: In the event that the onsite engineer is absent/on leave on any bank working days, it's the bidder's duty to arrange for an alternate engineer to report for duty until the engineer returns back, else penalty of Rs.1000/- per day shall be levied for the period of absence and will be deducted from the quarterly charge payable to the bidder. Wherever such absence extends beyond 10	Bank will provide NMS. Failure to provide onsite support: In the event that the onsite engineer is absent/on leave on any bank working days, it's the bidder's duty to arrange for an alternate engineer to report for duty until the engineer returns back, else penalty of Rs.1000/- per day shall be levied for the period of absence and will be deducted from the quarterly charge payable to the bidder. Wherever such absence extends beyond 10 consecutive







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			consecutive working days the same will get treated as a material breach of contract.	working days the same will get treated as a material breach of contract.
10	29	RFP Clause 2.2	Bidder has to provide link feasibility report for each & every branches as mentioned in Annexure – AB for MPLS link on wire media or MPLS link on 4G/5G (single SIM based) media or MPLS link on RF media separately. Along with the feasibility report bidder need to mention the status of landlord permission obtained from Branch during this activity.	Bidder to contact branches/offices as per Annexure AB before approaching for feasibility study. Bidder has to provide link feasibility report for each & every branches as mentioned in Annexure – AB for MPLS link on wire media or MPLS link on 4G/5G (single SIM based) media or MPLS link on RF media separately. Along with the feasibility report bidder need to mention the status of landlord permission obtained from Branch during this activity.
11	47	RFP Clause 8	As per scope of this RFP, sub-contracting is not permitted.	Bidder should provide Branch links and DC/DR links from their own organisation. No sub-contracting is allowed for network links.
12	51	RFP Clause 16	The Bank reserves the right to alter the number of hardware hardware/software/licenses specified in the tender in the event of changes in plans of the Bank. Any decision of Bank in this regard shall be final, conclusive and binding on the System Integrator. The bank reserves the right to place order for additional hardware/software/licenses at the agreed price during the contract period with the same terms and conditions. Banks is not obligate to purchase all the quantity	The Bank reserves the right to alter the number of hardware hardware/software/licenses specified in the tender in the event of changes in plans of the Bank. Any decision of Bank in this regard shall be final, conclusive and binding on the System Integrator. The bank reserves the right to place order for additional hardware/software/licenses at the agreed price during the contract period with the same terms and conditions. Banks is not obligate to purchase all the quantity of the hardware/software/licenses





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			of the hardware/software/licenses as mentioned above. Bank reserves the right to alter the quantities at any time not exceeding 25% of the total contract value without prior notice to the System Integrator(s).	as mentioned above. Bank reserves the right to alter the quantities at any time not exceeding 10% of the total contract value without prior notice to the System Integrator(s).
13	8	Last Date and Time for receipts of tender bids	15/01/2024 at 03:00 PM	19/01/2024 at 03:00 PM

